PTO/SB/08A and 08B (modified)

Substitute for Form 1449B/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

Complete if Known	
Application Number	09/909,250
Filing Date	07/19/2001
First Inventor	Mancisidor et al.
Art Unit	3629
Examiner Name	Dixon, Thomas
Attorney Docket No.	1160215-0528305

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No.[1]	Document Number Number - Kind Code[2] (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant	Pages, columns, lines where relevant passages or relevant figures appear
G		US 6,826,549	11-30-2004	Marks et al.	
U		US 6,748,369	06-08-2004	Khedkar et al.	
a		US 6,658,396	12-02-2003	Tang et al.	
U		US 6,600,749	07-29-2003	Hayball et al.	
G		US 6,529,954	03-04-2003	Cookmeyer et al.	
a		US 6,477,520	11-05-2002	Malaviya et al.	
U		US 6,442,493	08-27-2002	Naillon, Martine	
a		US 6,356,884	03-12-2002	Thaler, Stephen	
C		US 6,341,276	01-22-2002	Bender et al.	
G		US 6,247,005	06-12-2001	Edwards et al.	
Q		US 6,745,172	06-01-2004	Mancisidor et al.	
C		US 4,999,833	03-12-1991	Lee, William	
G		US 6,826,549	11-30-2004	Marks et al.	
a		US 2003/0061202	03-2003	Coleman, Kevin	
a		US 6,741,975	05-2004	Nakisa et al.	
G		US 2004/0024656	02-2004	Coleman, Kevin	
a		US 2003/0167222	09-2003	Mehrotra et al.	
C		US 2001/0014868	08-2001	Herz et al.	
P		US 6,236,978	05-2001	Tuzhillin, Alexander	
a		US 6,088,722	07-2000	Herz et al.	
a		US 5,758,257	05-1998	Herz et al.	

FOREIGN PATENT DOCUMENTS

Examiner Initials*	Cite No.[1]	Foreign Patent Document Country Code[3] - Number[4] - Kind Code[5] (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant	Pages, columns, lines where relevant passages or relevant figures appear	T[6]

Examiner Signature		Date Considered	6/15/05

Substitute for Form 1449B/PTO		Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT Sheet 2 of 2		Application Number	09/909,250
		Filing Date	07/19/2001
		First Inventor	Mancisidor et al.
		Art Unit	3629
		Examiner Name	Dixon, Thomas
		Attorney Docket No.	1160215-0528305

OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No.[1]	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T[6]
G		DAMIANI ET AL., A Human Centered Agent-Based Architecture for Electronic Brokerage, Proceedings of the ACM Symposium on Applied Computing, 1999, pp. 243-249.	
q		VEKIARIDES ET AL., NetCap: A Tool for the Capacity Planning of Ethernet LANs, IEEE International Workshop on Modeling, Analysis, and Simulation of Computer and Telecommunications Systems Proceedings, 1998, pp. 198-203.	
a		AHMAD, MAQBOL, Communication Network Planning Using Artificial Neural Networks, Singapore ICCS Conference Proceedings, 1994, pp. 810-813.	
q		YU, CHE-FEN, Customer Service Provisioning In Intelligent Networks, IEEE Network Magazine, 1991, pp. 25-28, v. 4.	
O		BRIGHT ET AL., Service Creation in an Intelligent Network, IEEE Global Telecommunications Conference and Exhibition, 1989, pp. 137-140, v. 1.	
C		TRIMM DEWITT, REGINA, Expert Systems for User Service, ACM SIGUCCS User Service Conference XVII, 1989, pp. 243-246.	
Q		JUNGEN ET AL., An Intelligent Interactive Project management Support System, European Journal of Operational Research, 1995, pp. 60-81, v. 84.	
a		AMIRI, ALI, The Design of Service Systems with Queueing Time Cost, Workload Capacities and Backup Service, European Journal of Operational Research, 1998, pp. 201-217, v. 104.	
q		TSUCHIDA ET AL., Concept and Architecture of Intelligent Dynamic Service Provisioning (IDSP), NNT R&D, 1997, author abstract.	
Q		Office Action dated 12/10/2003 for U.S. Application Serial No. 09/909,241, filed 07/19/2001	
O		Office Action dated 06/04/2004 for U.S. Application Serial No. 09/909,241, filed 07/19/2001	

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.
[1] Applicant's unique citation designation number (optional).
[2] See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04.
[3] Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3).
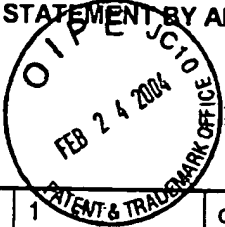[4] For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.
[5] Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.
[6] Applicant is to place a check mark here if English language Translation is attached.

Examiner Signature		Date Considered	6/15/05

INFORMATION DISCLOSURE STATEMENT BY APPLICANT		Application Number	09/909,250
		Filing Date	July 19, 2001
		First Named Inventor	Mancisidor, et al.
		Group Art Unit	3629
		Examiner Name	Dixon, Thomas A.
Sheet	1	Attorney Docket	WHIS1100-3

U.S. PATENT DOCUMENTS

Examiner Initials	Cite No.	Document Number		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document
		Number	Kind Code (if known)		
ℓ	A1	US 6243754	B1	06/05/01	Guerin et al.
ℓ	A2	US 6145002	--	11/07/00	Srinivasan
d	A3	US 5970482	--	10/19/99	Pham et al.
ℓ	A4	US 5822743	--	10/13/98	Gupta et al.
ℓ	A5	US 5784539	--	07/21/98	Lenz
ℓ	A6	US 2002/0036658	A1	03/28/02	Carolan et al.
ℓ	A7	US 2003/0191841	A1	10/09/03	DeFerranti et al.
ℓ	A8	US 2002/0052767	A1	05/02/02	Yano
ℓ	A9	US 2002/0107824	A1	08/08/02	Ahmed
				RECEIVED	
				FEB 2 6 2004	
				GROUP 3600	

Examiner Initials	Cite No.	FOREIGN PATENT DOCUMENTS			Publication Date MM-DD-YYYY (Number 43)	Name of Patentee or Applicant of Cited Document
		Country Code	Number	Kind Code (if known)		

Examiner Signature	_I̲L̲_	Date Considered	6/15/0 5

		INFORMATION DISCLOSURE STATEMENT BY APPLICANT	

INFORMATION DISCLOSURE STATEMENT BY APPLICANT		Application Number	09/909,250
		Filing Date	July 19, 2001
		First Named Inventor	Mancisidor, et al.
		Group Art Unit	3629
		Examiner Name	Dixon, Thomas A.
Sheet	1 of 1	Attorney Docket Number	WHIS1100-3

NON-PATENT LITERATURE DOCUMENTS

lt	C1	Carchiolo, et al. "An Agent Based Platform for a Service Provider", NEC Research Index Online, 1998, Retrieved from the Internet: http://citeseer.nj.nec.com/91085.html, pp. 1-6, 1998.
U	C2	Caswell et al., "Using Service Models for Managemetn of Internet Services", IEEE Journal on Selected Areas in Communications, May 2000, Vol, 18, Issue 5, pp. 686-701.
U	C3	McNnight, et al. "Pricing Internet services: Proposed Improvements", Computer, March 2000, Vol. 33, pp. 108-109.
lt	C4	Gibbens et al., "Internet Services Classes Under Competition, " IEEE Journal on Selected Areas in Communications, December 2000, Vol. 18, No. 12.
4	C5	Semret et al., "Pricing, Provisioning and Peering: Dynamic Markets for Differentiated Internet Services and Implications for Network Interconnections," IEEE Journal on Selected Areas in Communications, December 2000, Vol. 18, No. 12, pp. 2499-2513.
G	C6	Bakos, Y., "The Emerging Role of Electronic Marketplaces on the Internet", Communications of the ACM, August 1998, vol. 41, No. 8, pp. 35-42.
C	C7	Johnson et al., "Consulting Without Consultants: Expert Systems Applications in User Services", Proceedings of the 17th Annual ACM SIGUCCS Conference on User Services, 1989, pp. 335-342.

Examiner Signature	RECEIVED	Date Considered	6/15/05

FEB 26 2004

GROUP 3600

FORM PTO 1449 US Department f Commerce Patent and Trademark Office	ATTY DOCKET NO.: WHIS1100-3		SERIAL NO.: 09/909,250
	APPLICANT(S): Rod Mancisidor t al.		
INFORMATION DISCLOSURE STATEMENT BY APPLICANT	FILING DATE: July 19, 2001		GROUP ART UNIT: 3600

U.S. PATENT DOCUMENTS

EXAM. INITIALS		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB-CLASS	FILING DATE
(init)	A1	2001/0049632	12/06/01	Rigole	705	26	01/02/01
(init)	A2	5,175,800	12/29/92	Galis et al.	395	51	08/07/91
(init)	A3	5,809,282	09/15/98	Cooper et al.	395	500	06/07/95
	A4						
	A5						

FOREIGN PATENT DOCUMENTS

EXAM. INITIALS		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB-CLASS	TRANSLATION (YES/NO)
	B1						
	B2						
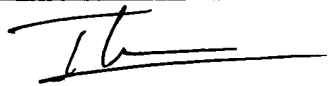
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages)

	C1	Weiss, "The Seamless, Web-based Library: A Meta Site for the 21st Century," Proceedings of the 62nd ASIS Annual Meeting, Vol. 36, Washington, D.C., Oct. 31 - Nov. 4, 1999.
	C2	Brune et al., "A Resource Description Environment for Distributed Computing Systems," High Performance Distributed Computing, 1999 Proceedings, 8th International Symposium on Redondo Beach, CA, Aug. 3-6, 1999, Los Alamitos, CA, pgs. 276-286.
	C3	Ferguson et al., "A Knowledge-based Sales Assistant for Data Communications Networks," IEEE, June 10, 1987, vol. 3, pgs. 1634-1642.
	C4	Ishiwa et al., "An Expert System for Planning Private Networks," NEC Research and Development, Nippon Electric Ltd., Tokyo, Japan, July 1, 1994, vol. 35, no. 3, pgs. 306-314.
	C5	Somers et al., "Intelligent Resource Dimensioning in ATM Networks," Proceedings of the International SWIT, April 23, 1995, vol. 2, SYMP. 15, pgs. 62-66.
	C6	European Search Report dated June 13, 2002.
	C7	European Search Report dated June 7, 2002.

RECEIVED

AUG 2 1 2002

GROUP 3600

EXAMINER	DATE CONSIDERED 6/15/05

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP. 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.